



إكسبو 2020 EXPO

دبي، الإمارات العربية المتحدة
DUBAI, UNITED ARAB EMIRATES

❖ Registration and clearance

- Using Dubai Trade portal for license requests of official participants
- Obtaining Customs Codes, and facilitating clearance and registration

❖ Providing all Dubai Customs services to official participants and exhibitors through its electronic platforms and smart applications

- E-registration
- Submission of customs declarations
- e-documents can be used without a need to visit the center

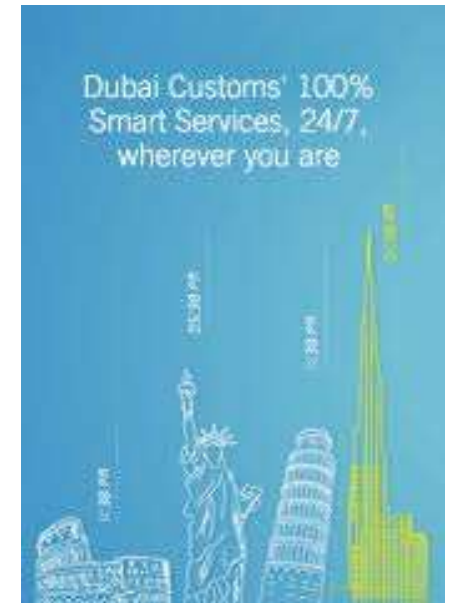


❖ Training workshops/Dubai Trade portal

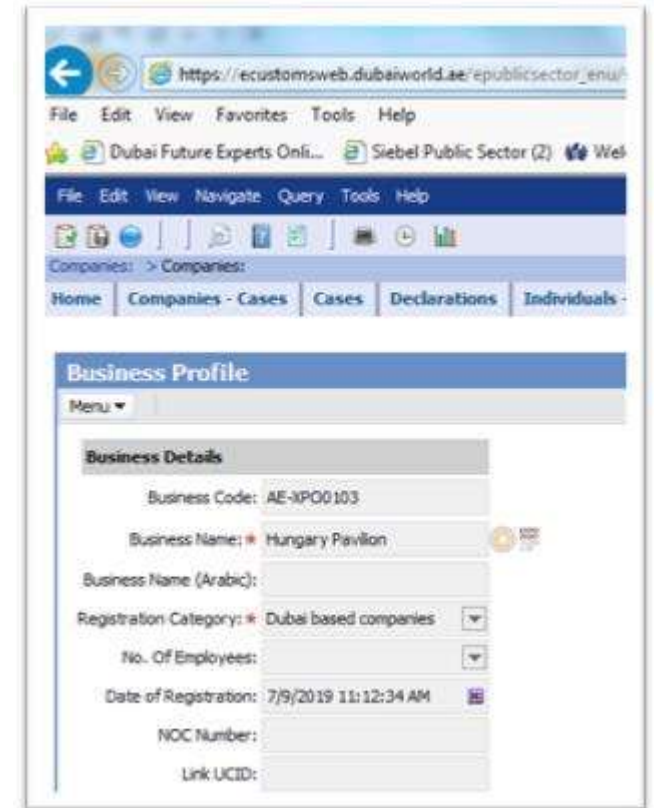
- Applying and obtaining training & workshops related to Customs, DPW, and Free Zone procedures

❖ Facilitating procedures for participants and exhibitors

- In case there is no representative for the exhibitors, any person having authorization from the company can follow the procedures and enquire about them
- In case there is a representative, the partnership contract will be used.



- ❖ **Registration and issuance of 2 Customs Codes (Free zone and local market) to 190 participating countries**
 - Setting Customs Codes following the standards and requirements of the transportation of goods of participating countries
 - Quick response and follow up on submitted applications
- ❖ **Recognition of Customs Codes of EXPO countries AE-XPO#####**
 - Setting special Customs Code in the customs systems for exhibitors' data to set them apart from other routine transactions to enable all operational unit to recognize them and give them priority



The screenshot displays a web browser window with the URL https://ecustomsweb.dubaiworld.ae/e-publicsector_enu/. The browser shows a menu bar with 'File', 'Edit', 'View', 'Favorites', 'Tools', and 'Help'. Below the browser window, there is a navigation menu with 'Home', 'Companies - Cases', 'Cases', 'Declarations', and 'Individuals'. The main content area is titled 'Business Profile' and contains a 'Business Details' section with the following information:

Business Code:	AE-XPO0103
Business Name:	Hungary Pavilion
Business Name (Arabic):	
Registration Category:	Dubai based companies
No. Of Employees:	
Date of Registration:	7/9/2019 11:12:34 AM
NOC Number:	
Link UCID:	

❖ **Waiving registration fees**

- Waiving registration fees for all participating countries to minimize cost and facilitate transportation of their EXPO materials and resources

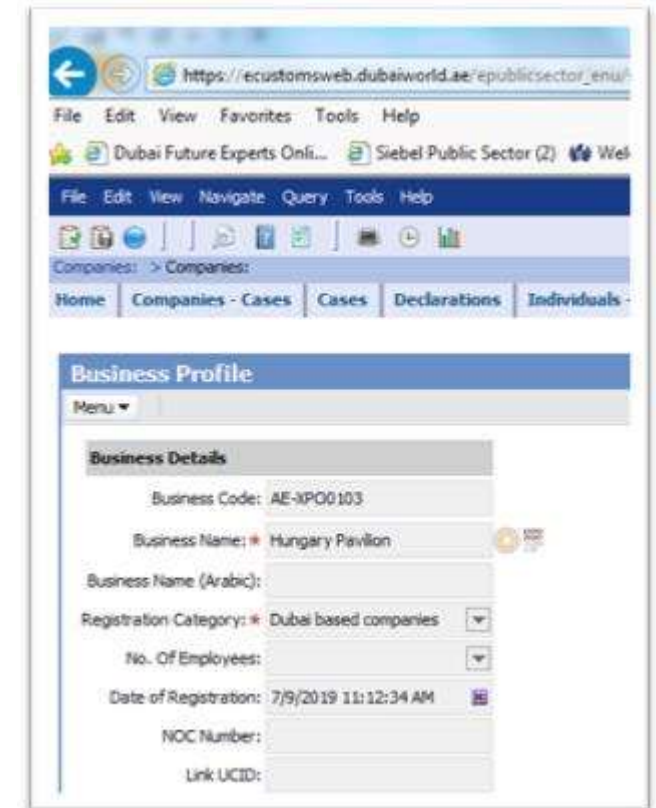
❖ **Activation of Customs Codes as per the request of the organizing entity**

- Participating countries can activate their Customs Codes according to their needs and requirements

- ❖ Assigning an email for reconciliation
Expo.Reconciliation@dubaicustoms.ae
- ❖ Assigning direct communication channels to follow up transportation operations and exhibitors' requests
- ❖ Monthly reports on EXPO transactions



- ❖ Adding EXPO logo to exhibitors' applications to distinguish them
- ❖ Adding the logo to all applications will help market and promote exhibitors' products and performance



- ❖ Dubai Customs team at EXPO is ready to respond to attend to all exhibitors' needs
- ❖ Members of the team are highly skilled and experienced to ensure provision of 7-star services
- ❖ The team studies clients' and exhibitors' needs to provide the best practices and services for them
- ❖ Around the clock communication and response.



Dubai Customs Journey to Expo 2020

A journey of creativity and excellence

December 2016

Introducing a dedicated customs clearance channel for Expo

Putting in place dedicated seamless procedures for registration of Expo clients

January 2018

Accreditation of official Expo customs broker as AEO

May 2019

Participation in Expo awareness workshops for participating countries and exhibitors

To date

Coordination with relevant government agencies and cargo handling authorities to facilitate Expo supply chain

February 2020

Dedicated Customs communication channel for Expo participants



Designating a point of contact between Dubai Customs and Expo team

December 2016

Best Government Entity' Supporting Expo' award from DGEP

April 2018

Developing comprehensive Customs guide for Expo participants

December 2018

Our Journey Continues...

to the greatest Expo in history!